RESUME

Elangomani. M
No: 6/1 first floor santhiyappan salai, kandancavadi, chennai-96

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Summary

A Bachelor of Engineering graduated from Anna University and having experience as a CS-Coordinator

Expertise in the logistics shipment oriented field, excel sheets

Result oriented, self-driven, highly motivated, smart and hungry to learn new technologies,

Strategies and process.

Educational Detail

B-TECH in Information Technology (2010) from Anna University with 65%

+2 State (2006) from STATE board with 60 %

High school (2004) from STATE board with 68 %

Technical Skills

Business Software Application: MS office.

Technologies: Basics of HTML, CSS, Manual Testing

Experience Profile

Onsite Experience: Knowledge transfer, integration and project transition in shanghai (24/04/2017 to 7/07/2017).

Working as a **"Customer Service Coordinator"** in **Hapag Lloyd (GSC) Liner shipping** Company at Chennai (31/10/2016 to till date).

Keys & Responsibility:

- **Booking**: Exception handling
- Find out the short routing and propose to the customer
- Check the cargo details, container details ,mode of transport & retrieve the rates and announcement
- Update the routing /vessel and cancel the shipments if customer needed.
- **Exports**: Checking the basic information like address locations etc., TPF details
- Update the rates depend upon the customer credits
- Check the seal number and gross weight for the correct container for dry, reefer and DG.
- Finally send the draft to the customer
- **Imports**: Check the consignee & notify address, customer's correct mail id and revenues.
- Sending Arrival notice & Delivery order at vessel arrival date for particular DP voyage.

Worked as a **"Tech Support engineer"** in **Webby logic** at Pondicherry (18/02/2015 to 18/06/2016).

Keys & Responsibility:

- Data support to the various kind of PHP projects
- Having knowledge in MySQL DB (local to live) upload the live site

Worked as a **"Data Operator"** in **EXTECH e-Publishing company** (08/08/2011 to 10/04/2014)

- XML to HTML conversation
- Remove the XML tags from the converted HTML
- Check the quality of the HTML version page from the main PDF
- E-pub validation online and solving the errors

Strengths

Good Oral & Written skills

Quick learner with good grasping ability

Work as a team in an organized way

Personal Detail

Date of Birth	:	30-11-1988
Gender & Status	:	Male & Married
Nationality	:	Indian
Languages Known	:	Tamil & English
Passport Number	:	J6629438

Date: yours's sincerely

Place: Chennai

(Elangomani. M)